



# NEW APPEARANCE WINDOWS

ENERGY SAVING WINDOWS • DOORS • AND REMODELING • SINCE 1990

NEW APPEARANCE CARPENTRY • LIC. #630633

1950 COMPTON AVE., UNIT 110, CORONA, CA 92881

February 24, 2017

Ms. Carol Sivigliano

Dear Ms. Sivigliano,

I just wanted to take this opportunity to thank you for letting New Appearance Windows serve you. I appreciate the trust you have placed in my firm to work on your home. Customer satisfaction is very important to us. Please take a moment to complete the form below and return it in the postage paid envelope:

- 1. Has the product you purchased met your expectations?  YES NO
- 2. Were our installers courteous and professional?  YES NO
- 3. Was the work completed to your satisfaction?  YES NO
- 4. Was jobsite clean-up satisfactory?  YES NO
- 5. If additional service was required, has it been scheduled? YES NO
- 6. Please tell us how you heard about our company.

- |   |   |                                  |
|---|---|----------------------------------|
| <input type="checkbox"/> Local Flavor                 | <input type="checkbox"/> L. A. Times    | <input type="checkbox"/> Website |
| <input type="checkbox"/> Customer Referral            | <input type="checkbox"/> Daily Bulletin | <input type="checkbox"/> Other   |
| <input checked="" type="checkbox"/> Previous Customer | <input type="checkbox"/> Internet       | <input type="checkbox"/> Yelp    |

Comments: Good job. Happy w/ the windows!

Thank you,

Jeff McLellan  
Owner, New Appearance Windows