



# NEW APPEARANCE WINDOWS

ENERGY SAVING WINDOWS • DOORS • AND REMODELING • SINCE 1990

NEW APPEARANCE CARPENTRY • LIC. #630633

1950 COMPTON AVE., UNIT 110, CORONA, CA 92881

February 24, 2017

Ms. Julie Astuto

Dear Ms. Astuto,

I just wanted to take this opportunity to thank you for letting New Appearance Windows serve you. I appreciate the trust you have placed in my firm to work on your home. Customer satisfaction is very important to us. Please take a moment to complete the form below and return it in the postage paid envelope:

- 1. Has the product you purchased met your expectations? YES NO
- 2. Were our installers courteous and professional? YES NO
- 3. Was the work completed to your satisfaction? YES NO
- 4. Was jobsite clean-up satisfactory? YES NO
- 5. If additional service was required, has it been scheduled? YES NO N/A
- 6. Please tell us how you heard about our company.

- Local Flavor
- Customer Referral
- Previous Customer
- L. A. Times
- Daily Bulletin
- Internet
- Website
- Other
- Yelp

Comments: Love my new windows

Thank you,

*Thank you,*

Jeff McLellan  
Owner, New Appearance Windows