



NEW APPEARANCE WINDOWS

ENERGY SAVING WINDOWS • DOORS • AND REMODELING • SINCE 1990

NEW APPEARANCE CARPENTRY • LIC. #630633

1950 COMPTON AVE., UNIT 110, CORONA, CA 92881

February 24, 2017

Our Lady of Assumption Church

Dear Ms. Torres,

I just wanted to take this opportunity to thank you for letting New Appearance Windows serve you. I appreciate the trust you have placed in my firm to work on your home. Customer satisfaction is very important to us. Please take a moment to complete the form below and return it in the postage paid envelope:

1. Has the product you purchased met your expectations? YES NO
2. Were our installers courteous and professional? YES NO
3. Was the work completed to your satisfaction? YES NO
4. Was jobsite clean-up satisfactory? YES NO
5. If additional service was required, has it been scheduled? YES NO
6. Please tell us how you heard about our company.

- | | | |
|---|---|----------------------------------|
| <input type="checkbox"/> Local Flavor | <input type="checkbox"/> L. A. Times | <input type="checkbox"/> Website |
| <input type="checkbox"/> Customer Referral | <input type="checkbox"/> Daily Bulletin | <input type="checkbox"/> Other |
| <input checked="" type="checkbox"/> Previous Customer | <input type="checkbox"/> Internet | <input type="checkbox"/> Yelp |

But I had to call to follow up.

Comments: Thank You we love the windows!

Thank you,

Jeff McLellan
Owner, New Appearance Windows