



# NEW APPEARANCE WINDOWS

ENERGY SAVING WINDOWS • DOORS • AND REMODELING • SINCE 1990

NEW APPEARANCE CARPENTRY • LIC. #630633

1950 COMPTON AVE., UNIT 110, CORONA, CA 92881

March 27, 2017

Mr. & Mrs. Forsythe

Dear Mr. and Mrs. Forsythe,

I just wanted to take this opportunity to thank you for letting New Appearance Windows serve you. I appreciate the trust you have placed in my firm to work on your home. Customer satisfaction is very important to us. Please take a moment to complete the form below and return it in the postage paid envelope:

- 1. Has the product you purchased met your expectations?  YES  NO
- 2. Were our installers courteous and professional?  YES  NO
- 3. Was the work completed to your satisfaction?  YES  NO
- 4. Was jobsite clean-up satisfactory?  YES  NO
- 5. If additional service was required, has it been scheduled?  YES  NO
- 6. Please tell us how you heard about our company.
 

<input type="checkbox"/> Local Flavor	<input type="checkbox"/> L. A. Times	<input checked="" type="checkbox"/> Website
<input type="checkbox"/> Customer Referral	<input type="checkbox"/> Daily Bulletin	<input type="checkbox"/> Other
<input type="checkbox"/> Previous Customer	<input type="checkbox"/> Internet	<input type="checkbox"/> Yelp

Comments: We were very pleased with all that was done and beyond. Thank you again!

Thank you,

Jeff McLellan  
Owner, New Appearance Windows