



# NEW APPEARANCE WINDOWS

ENERGY SAVING WINDOWS • DOORS • AND REMODELING • SINCE 1990

NEW APPEARANCE CARPENTRY • LIC. #630633

1950 COMPTON AVE., UNIT 110, CORONA, CA 92881

March 17, 2017

Mr. Washington

Dear Mr. Washington,

I just wanted to take this opportunity to thank you for letting New Appearance Windows serve you. I appreciate the trust you have placed in my firm to work on your home. Customer satisfaction is very important to us. Please take a moment to complete the form below and return it in the postage paid envelope:

1. Has the product you purchased met your expectations?  YES NO
2. Were our installers courteous and professional?  YES NO
3. Was the work completed to your satisfaction?  YES NO
4. Was jobsite clean-up satisfactory?  YES NO
5. If additional service was required, has it been scheduled? YES NO
6. Please tell us how you heard about our company.

Local Flavor  
 Customer Referral  
 Previous Customer

L. A. Times  
 Daily Bulletin  
 Internet

Website  
 Other NEIGHBOR  
 Yelp

Comments: Job well done. I have one other window I'd like to replace, I think the young man took measurement before leaving.

Thank you, Jimmy Washington

Jeff McLellan  
 Owner, New Appearance Windows

