



NEW APPEARANCE WINDOWS

ENERGY SAVING WINDOWS • DOORS • AND REMODELING • SINCE 1990

NEW APPEARANCE CARPENTRY • LIC. #630633

1950 COMPTON AVE., UNIT 110, CORONA, CA 92881

March 17, 2017

Mr. and Mrs. Coello

Dear Mr. and Mrs. Coello,

I just wanted to take this opportunity to thank you for letting New Appearance Windows serve you. I appreciate the trust you have placed in my firm to work on your home. Customer satisfaction is very important to us. Please take a moment to complete the form below and return it in the postage paid envelope:

- 1. Has the product you purchased met your expectations? YES NO
- 2. Were our installers courteous and professional? YES NO
- 3. Was the work completed to your satisfaction? YES NO
- 4. Was jobsite clean-up satisfactory? YES NO
- 5. If additional service was required, has it been scheduled? YES NO *N/A*
- 6. Please tell us how you heard about our company.

<input checked="" type="checkbox"/> Local Flavor <i>(clippers)</i>	<input type="checkbox"/> L. A. Times	<input type="checkbox"/> Website
<input type="checkbox"/> Customer Referral	<input type="checkbox"/> Daily Bulletin	<input checked="" type="checkbox"/> Other - <i>neighbor</i>
<input type="checkbox"/> Previous Customer	<input type="checkbox"/> Internet	<input type="checkbox"/> Yelp

Comments: Jeff and everybody in the office are nice and friendly people.

Thank you,

Jeff McLellan
Owner, New Appearance Windows